Activating the Trading **Signals Plugin**

Troubleshooting common problems

Uninstalling

Installation Guide

Trading Signals Plugin

Download MT4 | Open Account

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Traze account and MT4 Windows desktop terminal is required to make use of the Trading Signals Plugin.

Download The Plugin

The plugin can be installed on your Zeal Capital Market MT4 Windows desktop terminal.

Login to your trading account on MT4 Windows desktop terminal using your credentials and server.

Zeal Capital MT4 Term	ninal	?	\times
Authorizat	ion allows to get access to th	ne trade account	
Login:	2933545 ~		
Password:	•••••		
Server:	ZealCapitalMarketSC-Live0	2	~
	Save account information	n	
-	Login Cancel		



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After logging in successfully, run the Expert Advisor installer file. Follow the instructions given to complete the installation.





Finalizing Installation. After you have followed all the previous steps, restart (close and open again) your Zeal Capital Market MT4 Windows desktop terminal to complete the installation.





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Activate the plugin for MT4.

- After completing the Expert Advisor installation, open MT4 Windows desktop terminal.
- Click on the "AutoTrading" button at the top.

SC-	Live02	- Ze	al Capit	al Mar	ket (S	leych	elles)	Limi	ted -	[XAU	USD,	H1]							
ts	Tools	s V	/indow	Help	р														
	1	а,	New Or	der 🤞	> 2	3 @) (d Au	utoTra	ading	11	10	4	Ð	Q	-	1	1k	E
	А	T	\$	M1	M5	M15	M30	H1	H4	D1	₩1	MN							

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- Begin using your Trading Signals Plugin under the name Zeal Capital Market AnalysisIQ.





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Right-click on the plugin and click Attach to a chart, press OK.



The trading ideas presented in the plugin are limited to your terminal's Watch List. If you would like to remove this limitation and see more ideas, right-click on any instrument of your Watch list and select Show All. Then double left-click on Zeal Capital Market AnalysisIQ plugin and press Yes to restart it.



Zeal Cap	ital MT4 Terminal		×
?	Do you really want to stop 'Zeal Cap execute 'Zeal Capital Market Analysis	ital Market Analysis sIQ' on the chart 'U	IQ' and SDCHF,H1'?
		Yes	No



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You are now ready to access your powerful new Trading Ideas tool! Expand the window or customize the size as you prefer.







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An error message occurs while running the installer.

Possible reason: if you have an older installation of the expert advisors, those files might have become corrupt and prevent an updated installer to successfully complete the process.

Resolution steps:

- Uninstall the expert advisors from the "Add/Remove Programs" section in Windows.
- Run the installer again.
- If the problem persists, please contact Zeal Capital Market customer support team for additional troubleshooting.
 - 2

After installing and attaching the EA to a chart, an error message "Please input your API key" appears.

Possible reason: for older versions of the installer the API key was written in the downloaded file name. This is where the authorization process run by the EA was getting the account information from. Newer versions (as of October 2021) should not have this problem.

Resolution steps:

- Copy the following API key from here: 7f24a15b-9e5e-4743-ac73-c5a0f83e8eae
- Input the copied API key into the window above and click Login.
- If the above step doesn't resolve the problem, please report it to Zeal Capital Markets customer support team.

\lambda Login		×
Please input	API key	
	Login	



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After installing and attaching the EA to a chart, the EA does not load, and no error message is displayed.

Possible reason: the Trading Ideas EAs load the plugins using external scripts and DLLs, and this option may be disabled in MetaTrader for security reasons.

Resolution steps:

- Attach the EA to the chart again by double-clicking the EA or by right-clicking it and selecting " Attach to a chart ".
- In the Expert Advisors Settings menu that comes up, access the "Common" tab.
- Make sure that "Allow DLL imports" in the Safety section is checked

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out Common Dependencies	
Common Long & Short v positions Enable alerts Disable alert once hit Live Trading Allow live trading	Safety Image: Safety Image: Allow DLL imports Image: Allow import of external experts Image: Allow modification of Signals settings
	OK Cancel Rese

After installing and attaching the EA to a chart, an error "Access to server name denied" appears.

Possible reason: when expert advisors are set up on an account, we ensure that only specified MetaTrader servers are permitted or "white-listed". This error usually arises if the server that the user is connecting from, has not been added to the white-list.

Resolution steps:

- Check that the server you are connecting to belongs to Zeal Capital Markets and has given you access to the Zeal Capital Markets Trading Ideas expert advisor.
- If yes, please reach out to Zeal Capital Markets customer support team and request to add this server to the white-list.
- If not, please make sure you are connecting to the server that belongs to Zeal Capital Markets and has given you access to the expert advisor.



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Run the downloaded Expert Advisor installer and follow the Remove procedure presented below. At the last step the EA will be removed.



